

COVID-19 Measures

(01 January 2021)


Il bel sogno is very small-scale and has sufficient space on the premises and around the swimming pool, so that the extra hygiene measures (to minimize the risk of infection with the COVID-19 virus) can be properly implemented.

Of course, we need the full cooperation and understanding of all our guests regarding the additional measures we must take. This allows us to create a safe environment for everyone to continue to enjoy the surrounding tranquillity, space and culture by all of us.

General rules (valid throughout Italy)

- Keep enough distance: 1 meter or more depending on the situation. But we ourselves, as "Dutch", stick to the 1.5-meter rule used in the Netherlands.
- Wash your hands regularly with soap and/or disinfectant.
- Use tissue paper to blow your nose and toss it in a trash can.
- Cough / sneeze in the inside of your elbow.
- Wear a face mask in closed public areas (supermarket or restaurant) and currently outside in case you are with more than 2 people.
- Avoid group formation.
- Follow the instructions that apply at the various locations.

General: before and during your stay

- All guests must send a copy of a valid ID (ID or passport) by email to info@ilbelsogno.com at least 1 week before arrival.
- Before entering the site, we ask you if there are any health problems and use a digital infrared thermometer to measure your temperature.
- You will be informed by us about a (voluntary) download and to use "Immuni app". 
- It's important to bring a face mask as soon as you head out.
- In case of fever and / or symptoms of respiratory infection (dry cough, fever, sore throat, breathing difficulties) this must be reported to us immediately. We are then obliged to inform the competent health authority.

Common areas (bar, terrace, pool and premises)

- Near the door to the bar there is disinfection gel available to disinfect your hands before entering.
- Before you take a drink from the refrigerator, you have to disinfect your hands.
- Do not walk barefoot, use slippers or other footwear on the property and around the pool.
- Frequently used surfaces and the door handles are cleaned several times a day.

IL BEL SOGNO di HEURKENS ANJA

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Guest rooms

- Soap is available in the guest room to wash your hands.
- Special attention is given to disinfectant and cleaning products, special waste bags for waste disposal and washing towels and bed linen at higher temperatures.
- During your stay the guest room is not cleaned by ourselves.
- We provide the guest room with a set of cleaning/disinfection material.
- Decorative cushions or floor mats have been removed as a precaution.
- It is recommended to ventilate the room as much as possible.
- Clean bed linen is provided once a week and towels twice a week.
- On departure the refrigerator must be completely empty and clean.
- During a change, we leave the guest room empty for a few extra days and the room will be disinfected.

Mini camping

- Each camping pitch has its own assigned shower, toilet and washbasin in the sanitary building.
- The sanitary building has disinfection gel available to disinfect your hands before entering and we provide for each pitch a set of cleaning/disinfection material to be used for cleaning after each use of the facilities.

Swimming pool

- The pool can be used as long as there is a minimum distance of 1 meter around and in the pool between persons who do not belong to the same household.
- The quality of the swimming pool water is checked and maintained daily in accordance with the regulations.
- Before entering the water, you must use the pool shower.
- Parasols and sunbeds should remain in the fixed position around the pool as much as possible. The minimum distance between the beds is at least 2 meters. The sunbeds are cleaned and disinfected daily.
- Always use your own towel or beach towel on the sunbeds.

Il bel sogno cannot be held responsible for any deviant behaviour of individual guests and cannot be held responsible for illness or death as a result of infection by the COVID-19 virus.

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